

Important Information regarding Sage PFW Compatibility with Microsoft® Windows Vista™

As most of you know, Microsoft has released its newest operating system, Windows Vista™ which includes improvements to security and desktop management. We have received calls from many customers that want to take advantage of this powerful new operating system. The good news is our preliminary testing of Sage PFW 5.5 had very positive results. The bad news is—a lot of software packages are not reporting the same level of success. It is important to verify Microsoft Windows Vista™ software compatibility with all applications you use, BEFORE you upgrade your operating system!

What issues should be considered when reviewing Microsoft Windows Vista and Sage PFW compatibility?

- We anticipate that you will experience issues running Pervasive v9.1 Workgroup engine on Microsoft Windows Vista™ and as a result this configuration is not recommended or supported with Windows Vista™.
- We have not performed testing on a 64-bit server, or 64-bit operating system. These systems have the capability to run in a 32-bit mode, which would be required for Sage PFW.
- We have not performed testing with programs that integrate with Sage PFW including: FRx, Crystal Reports, Business Alerts, StarShip, Abra, FAS, Custom Programs, or any Third-Party Systems. Customers are encouraged to contact the software vendor for details on support for additional products. Remember all of your software must be compatible, including virus software or any programs run by your users.
- When you install Pervasive and/or Sage PFW you will receive a message dialog box that will prompt you for permission to proceed. The dialog will warn you that the installation is not by a trusted product. This is not an error and you must accept to continue with the installation.
- You will need to assign Write security access to the \PFW\PFW.INI file for all users running on Microsoft Windows Vista™.
- The new User Access Control security feature keeps users from running with too many security privileges. Briefly stated, users log on—whether they are power users, ordinary users or administrators—and are assigned a normal security token. When an action is requested that requires administrative privileges, a log-on prompt is displayed and the user must enter proper security credentials. At that time, an administrative security token is assigned that allows the user to carry out the protected function. You will receive the security prompt when running the Sage PFW Company Setup Wizard or the Security Group Setup Wizards.
- Sage PFW on-line help will not operate until an updated version of WinHelp is released by Microsoft.
- When you process Sage PFW reports they do not always display as the top window. You may have to select Shift+Tab to bring focus to the report.

As Sage PFW version 5.5 (or previous versions) has not been fully certified on Microsoft Windows Vista™, we cannot make any guarantee or warranty of stability or functionality with Microsoft Windows Vista™. Development efforts are underway to ensure Microsoft Windows Vista™ has satisfactorily passed all tests and is certified by Sage PFW for use with version 5.6.

Where can I get more information on Windows Vista?

Windows Vista homepage for general information:

<http://www.microsoft.com/windows/products/windowsvista/default.mspx>

Windows Vista Editions:

<http://www.microsoft.com/windows/products/windowsvista/editions/default.mspx>